



# Vision, mission and values

### **Our vision**

"To improve the health and wellbeing of the people we serve in Herefordshire and the surrounding areas".

### **Our mission**

"To provide a quality of care we would want for ourselves, our families and friends".

### Which means:

Right care, right place, right time... every time

### **Our values**

Our Trust's values are so important to the way we work every day, we're really keen to hear from candidates who share our values and will demonstrate them when joining our team.

**Compassion** - We will support patients and ensure that they are cared for with compassion

**Accountability** - We will act with integrity, assuming responsibility for our actions and decisions.

**Respect** - We will treat every individual in a non-judgmental manner, ensuring privacy,

fairness and confidentiality

**Excellence** - We will challenge ourselves to do better and strive for excellence





## Health and wellbeing

"The NHS achieves extraordinary things for patients, but this is only possible if the safety, health and wellbeing of our people is recognised as a key priority. If we don't look after ourselves and our colleagues, we cannot deliver safe, high quality patient care". **NHS England** 



The Trust is determined to ensure that staff are provided with an environment and opportunities that encourage and enable them to lead healthy lives and make choices that support their wellbeing.

It is more important than ever that NHS workplaces become environments that support staff to do this.

We are committed to providing opportunities to support holistic wellbeing for staff and as such there are a range of support, offers and guidance available to everyone.

We offer a variety of wellbeing support programmes for individuals and teams.

### **Staff Wellbeing Hub**

Health, care and social care workers in Herefordshire and Worcestershire can get confidential mental health and wellbeing support through the Hub.

For more information visit: www.hwstaffhub.nhs.net

### Menopause

We are committed to supporting our staff at every stage of their career. That's why we have signed up to the Menopause Workplace Pledge. Find out more about this campaign by the charity Wellbeing of Women: <a href="https://www.wellbeingofwomen.org.uk">www.wellbeingofwomen.org.uk</a>.

To get involved please contact Daniela Locke, Associate Chief People Officer: <a href="mailto:daniela.locke@wvt.nhs.uk">daniela.locke@wvt.nhs.uk</a>





# Wellbeing apps

## **#StayAlive**

The Stay Alive app is a suicide prevention resource for the UK, packed full of useful information and tools to help you stay safe in crisis.



## **Bright Sky**

Bright Sky is a free to download, confidential mobile app providing support and information for anyone who may be in an abusive relationship or those concerned about someone they know.



### WorkLife Central

The WorkLife Central programme consists of a curated collection of expertise, information and inspiration available through video, live event and written format, covering five principal topic areas – Careers, Families, Inclusion, Wellbeing and Workplace.



## Headspace

headspace

Headspace is a science-backed app in mindfulness and meditation, providing unique tools and resources to help reduce stress, build resilience, and aid better sleep.

### Unmind



Unmind is a mental health platform that empowers staff to proactively improve their mental wellbeing.

## Zero Suicide Alliance

Zero Suicide Alliance provides you with a range of free online learning sessions that provide you with a better understanding of the signs to look out for and the skills required to approach someone who is struggling, whether that be through social isolation or suicidal thoughts.































# HR policies and guidance

We have a range of HR policies, jointly agreed with staff side colleagues, which are designed to:

- Support a culture of fairness and consistency
- Outline responsibilities and give guidance
- Reflect and comply with existing or new legislation and case law
- Support the NHS People Promise



#### Some Key Policies and Procedures include:

Dignity and Respect - The aim of this policy is to outline informal and formal approaches that allow employees and managers to deal sensitively with concerns relating to breaches of dignity and respect, including allegations of bullying and/or harassment.

Flexible Working - The Trust recognises that a better work-life balance can improve employee motivation, performance, and productivity, and reduce stress. This policy sets out the arrangements in place for flexible working for eligible employees and outlines the procedure for the submission and consideration of flexible working requests. Any employee of the Trust, at any time, has the right to request flexible working.

Sickness Absence Management - This policy and procedure aims to deal fairly, consistently and constructively with attendance issues. It sets out the support, processes and attendance standards involved in the management of sickness absence.

Agile Working - The aim of this procedure is to support the workforce in working in a more innovative and flexible way across the Trust. This may include working from home, from a community location, hot-desking at any Trust base or working in a more flexible and dynamic way at a location which is deemed suitable.

Freedom to Speak Up - We welcome speaking up and we will listen. By speaking up at work you will be playing a vital role in helping us to keep improving our services for all patients and the working environment for our staff.

All our policies, procedures and guidance are available on our HR Intranet.

































# **Payroll**

## Key Useful Payroll Information:

Payslips can be viewed using ESR Self Service

**Monthly payday** is the 26th of each calendar month. Payday may be varied when this falls at a weekend or bank holiday. If the 26th falls on a Saturday, payday will be the preceding Friday. If the 26th falls on a Sunday, payday will be the following Monday. Payday in December will always be before Christmas

Correct Bank Details You are responsible for notifying a correct bank sort code and eight digit account number.

All staff are paid monthly by bank credit and payments are made to a bank account or building society account. To change your bank details you can do this by completing the tear-off form on the payslip and sending to Payroll as early in the month as possible or alternatively completing this in ESR Self Service

Please check the payslip You have personal responsibility to check the details are correct and to read any messages that may appear on the reverse of the payslip

You will receive one twelfth of your annual salary each month. This is known as BASIC PAY.

Payment for unsocial hours is paid as a percentage each month based on your pattern of work

Any payment for extra hours or overtime is paid in arrears

Expenses are paid in arrears with your pay.

If you use your own vehicle to perform your duties you are entitled to claim business mileage. You should ensure you have been authorised as a car user and should provide Payroll with the details of your vehicle and a copy of your car insurance document which MUST have business use applied.

Claims have to be received in Payroll by the closedown date to be paid in each month.

Claims more than three months old are not able to be processed without special agreement from the Director of Finance

Allocate HealthRoster E-Rostering Shifts will be uploaded into ESR for payment each month

**Staff Benefits** are available to view via MyWVT App or WVT intranet. Schemes available include the NHS Bike Scheme, Lease Car Scheme, Electronics Scheme, Selling Annual Leave.

If staff satisfy the eligibility criteria & orders are approved, deductions from salary will commence in the floing month for the repayment term. Outstanding or overdue payments, due to leaving employment with the Trust, will be invoiced by the Finance Department.

Please be mindful that salary sacrifice schemes as noted above will affect pension benefits, further information relating to this is available upon request.

### How can you help Payroll?

- Keep us informed
- Comply with cut-off dates

The Wye Valley NHS Trust Payroll Service is provided by a small internal team based at:

Franklin Barnes Building, 1-3 Commercial Road, Hereford HR1 2AZ

Tel: 01432 383737 or Email: PayrollenquiriesWVT@wvt.nhs.uk



## **Benefits**

## Are you aware of all benefits available to you?



### myWVT

The myWVT app brings together NHS benefits, a hi-tech salary sacrifice scheme and all the need-toknow informan you need into one place - on your mobile phone.

The app is user-friendly, works on all smartphones and is available to all substantive WVT staff.

To load the app on your mobile, go to the App Store (iPhone), or Google Play (Android) and search for "Hapi app". You'll need your WVT email address and payroll number to register.

### **Blue Light Card**

Blue Light Card provides discounts online and on the high street through a physical Blue Light Card. If you are in the UK's Emergency Services, NHS or Armed Forces, sign up today for a one of fee of £5 for 5 years.

There are hundreds of online discounts to help those in the Emergency Services, NHS and Armed Forces save. We are the home of many official discounts from large national retailers and have a wide range of offers from categories such as holidays, cars, days out, fashion, gifts, insurance, phones and many other items. The website is free to sign up to and to use the online discounts.

### **Health Service Discounts.**

This used to be called NHS Discounts and is now called Health Service Discounts but this is all that's changed. The site still offers NHS discounts - To find out more visit: www.healthservicediscounts.com

### **Halo Leisure**

Did you know that Wye Valley NHS employees get discounted membership with Halo Leisure? The discount also applies to your partner, it doesn't matter if they don't work in the NHS, as long as you both live at the same address, you both qualify for the discounted corporate membership scheme.

### **Cycle to Work Scheme**

For staff on Wye Valley payroll. You can now access brand new bikes with easy deductions through payroll at any time. To find out more information visit www.vivup.co.uk to order now or register.

> There are many more benefits available to you. To find out more, search 'Benefits' on the Trust Intranet





























## Childcare choices

## Childcare





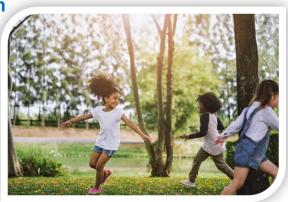


Help with childcare costs - Tax-free childcare -You can get up to £500 every 3 months (up to £2,000 a year) for each of your children to help with the cost of childcare.

Claim tax-free childcare - 30 hours free childcare, eligible working families in England with 3 and 4 year old children can receive 30 hours of free childcare a week.

### **Visit Childcare Choices for more information**

https://www.childcarechoices.gov.uk/



### Types of childcare available in Herefordshire

https://www.talkcommunitydirectory.org/children-and-families/childcare/types-of-childcare/

For more information and the Early Years Education and Child Care Directory, to find childcare, please visit the Herefordshire Council's website

































## Childcare choices

### **Herefordshire Holidays programmes**



Our programme is free for all school aged children (reception to Year 11), who are eligible for benefit related free school meals. There's a fantastic range of exciting indoor and outdoor activities to choose from.

Check if you're eligible - If your child is school aged 5 to 16 (reception to Year 11) and eligible for benefit related free school meals, they'll be able to attend our different activities. If you are not sure, please contact your child's school to check.

What you can book - You can book up to 16 hours of activities per child over the holidays, including specific provision for children with disabilities or additional needs (please discuss your child's needs and requirements directly with the activity provider).

It's the perfect opportunity to try a selection of new activities, such as dance, crafts, martial arts and more!

For more information please use the booking system below to book onto activities or book directly on the Eequ website.

#### **Find out more**

Our programme is fully funded by the Department for Education and is run in partnership with local schools, sports clubs, outdoor educators, community organisations and childcare providers.

To find out more about the Government's holiday activities and food programme, visit the Government website or the HAF 2021 website.

If you have any questions about the programme, please contact our HAF Project Team at HAF@herefordshire.gov.uk

## www.talkcommunity.org

































## Recruitment

### The Recruitment Team supports the timely appointment of staff through:

- Supporting the vacancy control process
- Advertisement advice and management
- Advice on Job Descriptions and Person Specifications
- Advising on types of contract
- Guidance on interviews and selection techniques
- Advice on Trac recruitment
- Pre-employment checks, including DBS checking
- International recruitment initiatives



### **WVT Ambassadors**

Our WVT Ambassadors programme encourages people working or studying in healthcare to volunteer one hour or more of their time per year to speak in schools and colleges about their roles or participate in careers events and activities.

### The Programme aims to:

- Attract the future healthcare workforce by getting young people interested in different roles and professions within the NHS
- Develop the talent pool and ensure a skilled workforce in the future
- Help young people make informed choices and consider the full range of roles and professions within the NHS, help to dispel myths and ensure young people have a realistic view of the world of work and the routes into it ensure the future workforce is representative of the communities it serves.

#### **Recruitment Hub - NEW**

Recruitment have plans to introduce a new off-site recruitment hub to attract local candidates to attend the hub to find out more information on positions available, training and development opportunities. The hub will also be an off-site interview assessment center for recruiting managers to use.

### **Trac Training**

Trac provides a central hub for vacancies so recruiting managers can be kept up to date on the status of a job advert, how many applications have been received, creating interviews and keeping track of the applicants who are attending or have withdrawn and the status of pre-employment checks.

If you are a recruiting manager who has not previously used Trac or you would support with the service to book on to the next available Trac training session, please contact <a href="mailto:organisationaldevelopment@wvt.nhs">organisationaldevelopment@wvt.nhs</a>



























# **Temporary Staffing Bank**

A high quality and flexible workforce is the key to being able to provide high quality patient care. This is why we need more flexible workers to return or join our Temporary Staffing Bank, in order to keep up the NHS standards: Become part of the team; Deliver the best care possible; Build great relationships; Develop your skills

### **Joining the Bank**

Whatever your availability we value your skills and experience and can provide you with a fantastic opportunity to work with us in a way that suits your lifestyle.

If would like to join the bank please discuss with your line manager, who will need to e-mail authorisation using the Bank Worker Request form to recruitment@wvt.nhs.uk

## INCENTIVE – Bonus Scheme £250 for HCSWs and Registered Nurses

Both Standard and Enhanced payments are inclusive of the 12.07% Working Time Directive (WTD) payment and will be pensionable up to full time hours unless the employee chooses to opt out of the NHS Pension's Scheme.

Other benefits include a bonus scheme - £250 for a minimum of 115 bank hours worked in any qualifying period. More information on this can be found on the Trust intranet.

#### **How to Book Shifts**

Nursing/midwifery and administration shifts - As soon as you have been authorised and set up on the Bank, you can book shifts via the bank office initially until you have downloaded the Allocate App, where you are able to view and book shifts yourself. In the first instance please Email: bankrequests@wvt.nhs.uk or call 0300 330 1366

To access the app you will need a WVT email address, and then contact: AllocateERostering-Team@wvt.nhs.uk for instructions

#### **Medical Locums**

Medical Locums - you will be informed of your shifts and provided with instructions on how to complete and submit your timesheets. All medical locum timesheets must be submitted within 1 week of working the shift and breaks must be clearly included as follows:

If you a Substantive locum working a bank shift your breaks are paid and not deducted.

If you are a bank only locum you must deduct a 30 minute break for any shift over 6 hours.

Any on-call shift regardless of bank only or substantive status have paid breaks. To book shifts Email: medi-

# **Employee benefits**

The benefits of being a WVT employee 2022/2023...

WVT employees are encouraged to join a staff network or to act as a FTSU or wellbeing champion for their department. To join a staff network or to be a FTSU or wellbeing champion, please contact the following;

Equality, Diversity & Inclusion - ED&I@wvt.nhs.uk

Freedom to Speak Up (FTSU) - Jo Sandford FTSU@wvt.nhs.uk

Health & Wellbeing - Vicky Roberts Vicky.roberts@wvt.nhs.uk





























# Allocate and e-rostering



During the last two years, the Allocate Optima Suite has been implemented at WVT allowing the Trust to have a holistic view of right staff, right place, right time, ensuring the best provision of safe care for our patients.

The Allocate HeathRoster gives visibility of substantive/bank and agency shifts on the same system which allows Roster Managers to identify unfilled shifts that need to be filled.

Allocate - HealthRoster - This is an electronic e-rostering system where Nursing/Midwifery rosters are created showing details of shifts required for each specific ward/area. These rosters are created at least 8 weeks in advance, allowing us to identify gaps in the service and also allowing staff to have improved work life balance and awareness of their work commitments.

All shifts need to be "finalized" (confirmation of shifts actually worked) at the end of each working shift. All absence should also be recorded in a real-time situation, which contributes towards our overall aim of safer staffing.

ESR-Go - There is a daily interface between the Electronic Staff Record (ESR) system and the Allocate HealthRoster system – ensuring that both systems are aligned as required. This new systems negates the need for duplicated entry of absences – releasing all important nursing time.

Allocate - Bank Staff (Nursing/Midwifery and Medical) - Allows central recording of all bank shifts which can cascaded to both our internal bank workers for them to book directly via the MeApp and then to Agency where appropriate. Bank shifts are worked a month in arears.

Allocate - MeApp/Me Web - This is a mobile application that allows bank workers to have visibility and to direct book bank shifts if they have the appropriate bank post. The substantive workers can also request annual/study leave and have visibility of their rosters.

Allocate - Safe Care - Allows an acuity assessment of patients to be recorded twice daily which then determines the number of Nursing Hours required to deliver safe care to patients, allowing us to have a visual overview of the Inpatient Wards which supports redeployment of staff as needed. The HealthRoster system updates SafeCare in real-time.

Allocate - Staff Direct - Newly implemented Medical Agency module which allows visibility of the Medical staffing requirements whether via Direct or Non Direct Engagement.

Payroll Deadline Dates - these are critical and MUST be adhered to - or will result in incorrect / non payment of shifts. All shifts/absences must be finalised by 2<sup>nd</sup> working day of each month.

The Intranet has an extensive range of cut-off dates/ guidance and documentation in relation to the Allocate Systems: Allocate E-Rostering - WVT Staff Intranet

#### For further information:

Tel:01432 803041 Email: AllocateE-RosteringTeam@wvt.nhs.uk



























# **WVT** pensions

### Useful Wye Valley NHS Trust pension information you may want to know...

Contribution Rate	Variable Link to actual salary and includes enhancements and extra hours worked up until full time. w.e.f.
Contribution Nate	01.04.2022 - 5.1% to 13.5%
Employer's contribution	20.68% (0.08% admin Levy)
•	
Type of Pension	Final Salary pre 1.4.2008 (retirement age of 55 for Special Class and 60 Normal Age Retirement.
	Minimum Retirement Age 50 (VER – Early Retirement)
	New Pension Scheme w.e.f 01.04.2008 – Retirement Age 65 (Min retirement age 55 VER – Early Retirement)
	Pension will be calculated on an average of the best 3 years in the last 10 – accrual rate will be 1/60 <sup>th</sup> (higher
	pensions with flexibility on the lump sum payment)  CARE – Career Average Revalued Earnings Scheme with effect from 01.04.2015 which will reflect State Retire-
	ment Age for benefits (Minimum Retirement Age 55 VER – Early Retirement) Further information on scheme.
	ment Age for benefits (within the tirefficit Age 33 VER Larry Retirefficit) Further information on scheme.
	www.nhsbsa.nhs.uk/member-hub/understanding-your-benefits-2015-scheme
Can I have a Personal Pension Plan and	Yes. w.e.f. April 2006 you can pay into a personal pension subject to Inland Revenue Life Time Allowance Regu-
Pay Contributions to NHS Pension	lations
Stakeholder Pensions	Available to employees earning £30000.00 or less to Standard Life or Prudential. Can pay in addition to NHS  Pension Scheme
Retirement Age (pre 1.4.2008 known as	60 – Males and Females
1995 scheme).	
•	55 – Special Class Status/Mental Health Officer
Post 01.04.2008 (2008 Scheme)	65 Males and Females
Post 01.04.2015 (CARE Scheme)	
Davis, have to be a green bay of the	State Retirement Age
Do you have to be a member of the Scheme:	No – but if you qualify for Auto-Enrolment into the Pension Scheme and decide you do not wish to remain a
Scrieme.	member of the scheme – you must complete an Opting Out form (SD502) which is available from the NHS Pensions Website
Can I have a refund of Contributions:	Yes – if you have been a member for less than 2 years – you will need to complete an RF12 refund form availa-
	ble from the NHS Pensions Website
Can I buy additional Service:	Members who are making additional contributions to their pension can continue but there is no provision to do
	so in the future unless it is for early refunded service prior which was service earlier than 1976
Can I buy additional Pension:	Details on the Pensions Website:
	www.nhsbsa.nhs.uk/member-hub/increasing-your-pension
	Can purchase up to £5000 of additional Pension (will not affect lump sum payments paid on retirement)
Additional Voluntary Contributions:	Available in house with Standard Live or Prudential
Part-Time Service:	Hours are added together and converted to whole time equivalent for calculation
	Thousand a succession who control to this control of canadatan
Can I transfer my benefits from a Per-	Yes – but you must apply within 12 months of joining the scheme
sonal Pension or Occupational Pension:	
Transfers from NHS Pension Scheme –	Previous membership with the NHS Pension Scheme will be automatically transferred to the current period of
England and Wales	membership
	EXCEPT for service with the NHS in Scotland which you must apply for from:
If I have opted out of the Scheme – can I	Yes – email the Payroll Department:
join at a later date?	PayrollEnguiriocMA/T@wat pho uk
Death Benefit Forms:	PayrollEnquiriesWVT@wvt.nhs.uk  To be completed in respect of Survivors Pension to a Partner and DB Nom
Joan Benefit ( Offins.	10 30 completed in respect of our mois i clision to diffarille did bo notif
	Forms in respect of Lump Sum Payment
Statement of Membership/Estimates:	Available upon Request
	www.nhsbsa.nhs.uk/member-hub/getting-estimate-your-pension
Pensions Agency:	www.nhsbsa.nhs.uk/member-hub
	Tel: 0300 330 1346
	Tel: 0300 330 1346























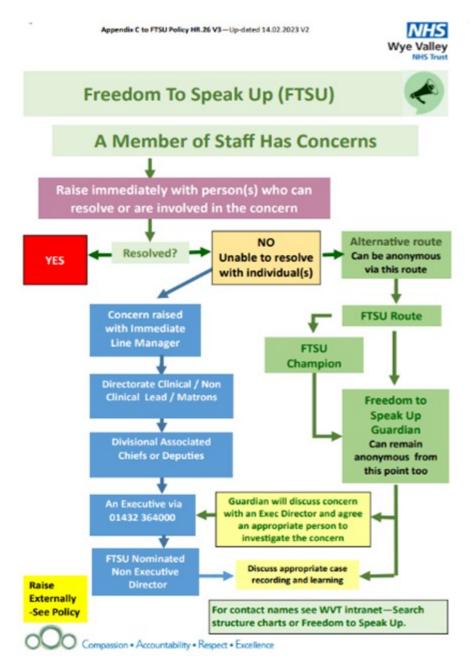






# Freedom To Speak Up

Freedom to Speak Up allows staff to talk about any issues. There is no subject off limits and strict confidentiality is always maintained. After speaking up we will only proceed if you wish to do so. Speaking up allows the trust to learn, improving staff wellbeing and patient safety.



### Jo Sandford

Tel: 01432 364000 Mobile: 07970278585

Freedom To Speak Up Guardian email: ftsu@wvt.nhs.uk



## **Schwartz Rounds**

A confidential forum for individuals to share their experiences as fellow human beings, behind the professional roles.

Schwartz Rounds provide a group reflective forum open to all staff, clinical and non-clinical, to discuss the emotional and social aspects of working in healthcare, and provides increased insight and appreciation for each other's roles. This has been shown to have a beneficial impact on those taking part with a focus on how their roles impact on the provision of compassionate patient care.

Sessions last for approximately an hour and are guided by trained facilitators. Each session has a topic and a panel of between two and four members offer their stories, after which the wider audience is invited to share their own reflections and feelings.

Schwartz Rounds supports staff to feel less stressed and isolated during these challenging times.

"Reflective, thoughtful, surprised, thankful"

"I felt enlightened getting insight into others' feelings"

"Nice to hear own team's stories"

The next Schwartz rounds are in Headquarters)

Education Development Centre; EDC – Room 31/32 (Above Trust

Starting at 12.30 for networking and a 1pm to start the round (feel free bring your lunch)

26<sup>th</sup> July - Theme is "The difference I make"

For more information see the Schwartz Round intranet pages

or contact <a href="mailto:samantha.lamb@wvt.nhs.uk">samantha.lamb@wvt.nhs.uk</a>



## Staff networks

#### **LGBT+ Network**

We are a network consisting of WVT staff from the LGBT+ community and allies. The group is open to any employee at WVT who wishes to play a positive part in this important area in driving forward the equality, diversity and inclusion agenda at WVT.

At WVT we are committed to promoting a culture that champions equality, diversity and inclusion for all our patients, service users, employees and potential employees.

### **Disability Network**

The Disability Network at Wye Valley Trust is committed to ensuring equality for people with a Disability who work at the Trust. It is important to remember that equality means that every individual has an equal opportunity to make the most of their lives and talent. Therefore we must ensure that those who may be disadvantaged have access to the right tools in order to access the same, fair opportunities as their colleagues.

We hold monthly committee meetings on Teams. However, in the near future we are also hoping to have more presence around the Trust and we will let you know when and where you can access us via this page.

#### **International and Overseas staff Network**

Wye Valley NHS Trust has an amazingly diverse workforce and welcomes colleagues from all over the world. We recognise that as an NHS Trust, we really rely on the contribution made by people from across the world so that we can deliver our services!

We understand that coming to a new country and culture and new way of working can provide many challenges to our overseas and international colleagues, and we want, and need to make every effort to support those who have travelled to the UK.

### Black, Asian and Minority Ethnic (BAME) group

A staff network sponsored by Geoffrey Etule – Chief people officer to exchange views and help provide an authoritative voice for staff within the Trust. The network continue to help the Trust shape the direction of Equality, Diversity and Inclusion policy.



























