

## **Freedom of Information Request - FOI2024/097**

21 May 2024

### **Thank you for your Freedom of Information request.**

1. Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.
2. Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.
3. Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.
4. For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so.

### **I have considered your request and have set out the Trust's response below:**

1. Yes, Arrendale Associates
2. No
3. No
4. The expiry date is 31/10/24

Yours sincerely,

Freedom of Information Officer