

Freedom of Information Request - FOI2024/288

Thank you for your Freedom of Information request.

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following systems:

1. Accident & Emergency
2. Diagnostic Reporting
3. Digital Dictation
4. Discharge Letters
5. Document Management
6. Maternity
7. Order Communications
8. Outcomes/performance benchmarking
9. Trust Integration Engine (TIE)
10. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –

i) Other systems it integrates with? –

j) Total value of contract (£) –

k) Notes (e.g. we are currently out to tender) –

Please provide your answer in the above format for each system.

System definitions:

Accident & Emergency: A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED)

Diagnostic Reporting: test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.

Digital Dictation: device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Discharge Letters: The ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

Maternity: It is the specialist maternity system in use for maternity care.

Order Communications: Electronic ordering communications systems (OCS) are computer applications used to enter diagnostic and therapeutic patient care orders, for example laboratory test requests or prescriptions, and to view test results. The primary aim of the system is to remove most of the current paper-based process for requesting laboratory investigations and for receiving results.

Outcomes/performance benchmarking: These systems enable a trust to compare their key clinical outcomes indicators, such as mortality, length of stay and readmission rates, with other NHS trusts

Trust Integration Engine (TIE): The Integration engine enables trust merger sites to access clinical systems through one consistent, secure platform.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents

I have considered your request and have set out the Trust's response below:

| | Supplier name | System name | Date installed | Contract expiration | Is this contract annually renewed? | Do you currently have plans to replace this system | Procurement framework | Other systems it integrates with? | Total value of contract (£) | Notes - e.g. we are currently out to tender |
|----------------------|------------------------|-------------|--------------------------------|--------------------------|------------------------------------|--|-----------------------|--|-----------------------------|---|
| Accident & Emergency | EMIS Health | Symphony | Jan-13 | Jan-25 | No | Yes | N/A | IMS Maxims via integration engine | £30k per annum | Options appraisal currently being conducted for future replacement. |
| Diagnostic Reporting | Dedalus (Formally DXC) | iLab\Apex | Unknown – approx. 20 years ago | Every 2 years – May 2025 | Yes | Yes | N/A | Maxims, Labcomm (for transmission of results to GP's etc.), Infection Control, NPex. | £100,820.98 | Current project to procure a shared LIMS. |
| Digital Dictation | Arrendale Associates | TA+ | 2011 | 31/10/2024 | Yes | Yes | N/A | IMS Maxims via integration engine | £20k per annum | The Trust has been piloting an alternative system selected in 2021 |

Yours sincerely,

Freedom of Information Officer