

## **Freedom of Information Request - FOI2024/310**

### **Thank you for your Freedom of Information request.**

1. When the last tender was issued by your Trust related to interpretation services?
2. What are the names of the companies or service providers who were awarded these tenders?
3. What are the contract values or spend details associated with each awarded tender (this includes booking volumes and price per booking type)
4. When does the contract/s end and is there any option to extend? If so, when is the Trust planning for the next tender?

### **I have considered your request and have set out the Trust's response below:**

1. Herefordshire Language Network has been in place over 10 years. Prestige Telephone interpreting - we have had our current providers in place since Nov 2022
2. Herefordshire Language Network & Prestige TI
3. Herefordshire Language Network - 20 pounds/hour + travel expenses for face to face. Telephone interpreting Charges for PRESTIGE TI Service are set at 1.10p per minute (minimum 10 minutes), for all common languages. Rare languages will be charged at £1.50 per minute. Each Third Party call will incur an additional charge of 45p per minute. Total spend for translation and interpreting for 22/23 was £200K
4. Both are rolling yearly contracts. We currently have no plans to tender.

Yours sincerely,

Freedom of Information Officer