

TRUST BOARD MEETING

Report to:	Trust Board Meeting "in public"	Agenda item:	12
Date of Meeting:	26 th March 2015		
Title of Report:	Exception Report for Expected and Actual Staffing for Nursing, Midwifery and Care Staffing (Ward Areas)		
Status of report: (decision and approval, position statement, information, confidential discussion)	Information		
Lead Executive Director:	Michelle Clarke, Director of Nursing & Quality		
Author:	Michelle Clarke, Director of Nursing & Quality		
Appendices:	Appendix A - Fill Rate Indicator Return Staffing: Nursing, midwifery and care staff – February 2015 Appendix B – Nurse Sensitive Indicators February 2015		

1. Purpose of the report

To inform the Trust Board of the ward areas that didn't meet the expected staffing requirements in February 2015.

2. Recommendations

The Board are asked to note the content of the report.

3. Summary of Key Issues for discussion

There are a number of shifts where there has been an overfill of additional staff. This is due to patients requiring high dependency care (patients at risk of falls, dementia etc.), in particular Bromyard has been challenged with a significant number of confused patients as well as patients requiring non-invasive ventilation care on AAU.

Fill rates have been low in some areas, the lowest being Wye Ward at 71.9% for Registered Nurses during the day, supported by additional Health Care Assistants. 3 areas have also been below 80% - Lugg, Leominster and Teme, the same as the previous month.

Falls

There has been a reduction in falls on Frome from 12 in January to 3 in February. Lugg have seen a reduction by 1. Wye a reduction of 4, Ross a reduction of 5 and Hillside and Redbrook, a reduction of 3 each.

Drug Errors

These have either stayed the same in some areas or again seen a reduction, so Wye and Bromyard to zero drug errors compared to the previous month. There has been a small increase on Leadon from 1 last month to 3 this month, Monnow and ITU an increase by 1 and Redbrook an increase of 2 from 0 the previous month. There has been a reduction on missed dose, in particular on Frome.

Infection Control

There has been an increase of C Dificile compared to previous months, although only 1 on Leadon and Redbrook for February. There has been an increase in March. Both Leadon and Redbrook are in enhanced review periods. There have been 3 cases associated with Leadon – 2 have typed different and the 3rd result is awaited. Redbrook has now had 4 cases, typing is awaited and a review meeting is planned for w/c 23rd March. Leadon's side room fogging has not been completed due to operational pressures and a plan is back underway to complete.

Additional actions from Quality Committee

Provide continued assurance regarding management of Drug errors with compliance of management of medication incidents policy.

Update on action taken to manage high dependency patients as seen in Community Hospitals and on AAU due to clinical need.

Update on progress against plan for 'fogging' across the organisation.

4. Reference to previous reports

Monthly reports since June 2014. Exception Report for Expected and Actual Staffing for Nursing, Midwifery and Care Staffing

5. For further information or any enquires relating to this report please contact:

Michelle Clarke, Director of Nursing & Quality, michelle.clarke@wvt.nhs.uk

6. Please confirm, by ticking the box, that you have included or considered the following items in developing your report:

Background

Care Quality Commission Implications

Legal / NHS Constitution considerations

Analysis of Risk including link to the Board Assurance Framework and Risk Register

Resource Implications (staffing & financial)

Patient, Public and Stakeholder involvement