

freedom.information@wvt.nhs.uk

5 September 2019

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0241

Thank you for your request for information.

Wye Valley NHS Trust responds with the following information. Please note that under the Freedom of Information Act 2000 your separate enquiries received on 2 August have been amalgamated so this response will answer both your requests for information.

The Trust does not give out specific details of its security precautions since the NHS is one of the UK's 13 Critical National Infrastructure sectors. To satisfy the public interest it can be confirmed that the Trust does educate its staff using a variety of means including e-learning, face-to-face training and other methods. The Trust employs staff with advanced cyber-security qualifications and has access to additional security resources through ICT contracts and the NHS Digital infrastructure.

-Could you please tell me how many incidents of cyber-attacks you have recorded since the beginning of 2017?

Since 2017, forty cyber attacks have been recorded.

-Of these can you tell me how many incidents were referred to external sources including the police, the National Crime Agency and the National Cyber Security Centre?

Nil.

-And how many of these incidents were handled internally?

All forty incidents have been handled internally in-line with policy and procedure.

CHECK is the umbrella term for the National Cyber Security Centre approved penetration test companies and the method in which they conduct a penetration test.

-Could you please tell me whether you have had a CHECK test in i) 2016/17, ii) 2017/18 and iii) 2018/19?

IT Health Checks (ITHC) have been performed by CHECK accredited testers for ii and iii, however tests have not been required to meet CHECK standards.

-Could you also tell me what cyber security do you have aside from CHECK work including the following i) user education ii) other penetration tests iii) internal security team iv) other.

A multi-layered defence system incorporating a range of technical, physical and administrative controls has been implemented, which include:

i) Programme of activities to provide the right level of governance, management and awareness to staff, contractors and suppliers – for example, annual information security awareness training, corporate awareness bulletins, poster campaigns, and various spot checks focussed on risk based scenarios

- ii) Programme of internal and external tests are conducted across the desktop and server estate to identify and mitigate vulnerabilities
- iii) The internal security team comprise staff ranging from:
 - Human Resources department to ensure the required level of checks are performed prior to employment in line with legal, compliance and competency requirements, as well as off-boarding;
 - IT Services department to manage an information security management system in respect of managing: actions, compliance, audits, continuous improvements, risks, incidents, change, metrics reporting, and policies.
- iv) Threat landscape monitoring is conducted

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
 Wye Valley NHS Trust
 Monkmoor Court
 31-34 Commercial Road
 Hereford
 HR1 2DX
 Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
 Wycliffe House,
 Water Lane,
 Wilmslow,
 Cheshire, SK9 5AF

Telephone: 01625 545 745 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

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