

freedom.information@wvt.nhs.uk

10 September 2019

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0248

Thank you for your request for information.

Wye Valley NHS Trust responds:

////////////////////REQUEST

1. How many car parks does your trust have? How many spaces overall are there?
2. What system do you use for cashless (pay by phone) parking and when does the current contract end?
3. What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?
4. What software do you use to issue parking permits and season tickets and when does the current contract end?

Wye Valley NHS Trust responds:

////////////////////RESPONSE

1. How many car parks does your trust have?
County Hospital = 4
Ross Community Hospital = 1
Leominster Community Hospital = 1
Bromyard Community Hospital = 1.
How many spaces overall are there? **433 Spaces.**
2. What system do you use for cashless (pay by phone) parking and when does the current contract end?
The County Hospital operates the ‘Glide’ system, car parks are managed by the Private Finance Initiative (PFI) contractor so the PFI Contract end date is May 2029.

Community sites operate the ‘Ringo’ system, managed through the car parking company in contract with the Trust. The end date of the contract is September 2022.
3. What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?
This system is managed by the PFI Partner and the external parking company who hold this information.

4. What software do you use to issue parking permits and season tickets and when does the current contract end?

County Hospital is a CP+ system. The PFI partner holds this information for Community Sites. Contract end dates as per question 2 response.

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
Wye Valley NHS Trust
Monkmoor Court
31-34 Commercial Road
Hereford
HR1 2DX
Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 01625 545 745 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

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