

freedom.information@wvt.nhs.uk

27 November 2019

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0416

Thank you for your request for information.

Wye Valley NHS Trust responds:

//////////////////////////////////REQUEST

Hello Wye Valley NHS Trust,

1. What is the size of your informatics team (FTE)? **Workforce Information Systems team within HR Department = 4.0WTE**

a. How many (or what %) of the informatics team are dedicated to workforce/HR reporting (FTE)? **2.0 WTE**

**By informatics, I would be referring to those within the IT team that would be analysing insights for reporting outputs - business analyst type roles. There may be a specific team dedicated to workforce or employee reporting*

2. Of the workforce/employee reporting, what is the estimated time split between standard and non-standard (custom) reporting. *(examples of standard reports could include the weekly and monthly agency returns to NHS improvement and HR reporting inputs to the monthly board reports)* **80/20**

3. Does the trust use an analytics platform or a business intelligence (BI) reporting tool to support their organisational **workforce/HR** reporting requirements - excluding ESR? **Not at present in HR**

If so, can you please answer the below:

a. Name of the platform/reporting tool used (i.e, Qlik, Tableau, Spotfire, Microsoft)

b. Annual cost for 18/19:

c. Contract start and end date:

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
Wye Valley NHS Trust
Monkmoor Court

Glen Burley, Chief Executive

Russell Hardy, Chairman

31-34 Commercial Road
Hereford
HR1 2DX
Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 01625 545 745 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

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