

freedom.information@wvt.nhs.uk

27 November 2019

Dear Sir or Madam,

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0414

Thank you for your request for information.

Wye Valley NHS Trust responds:

////////////////////REQUEST

1. Are the pharmacy services in-house or outsourced? (proceed to Section I if in-house and Section II if outsourced). If part of the services are in-house (tendered through the Department of Health / NHS frameworks) and part outsourced (for example for outpatients), please answer both parts. **In house**
 2. Who are your suppliers for:
 - 2.1. Clozapine (antipsychotic) **The Trust does not have access to this medication. This medicine is provided by the mental health service. Mental health services are provided for patients of the Trust by the 2Gether Trust. Please direct your enquiries to their FOI office: <https://www.2gether.nhs.uk/freedom-of-information/>.**
 - 2.2. Fluoxetine (antidepressant) **Usual hospital pharmacy wholesale distribution**
 - 2.3. Lithium carbonate (**anticonvulsant**) **Usual hospital pharmacy wholesale distribution.**
- Nota Bene: Lithium is NOT an anticonvulsant.**

Section I – in-house pharmacy

1. Did the trust tender through the Department of Health's Commercial Medicines Unit (CMU)? **Yes**
 - a. If not, tendered through CMU:
 - i. How did the trust / hospital tender?
 - ii. Who applied to fill the tender?
 - iii. What were the tender criteria?
 - iv. Why was the chosen supplier awarded the contract?
 - v. Is the chosen supplier the trust's de-facto supplier?
 - vi. What is the annual cost of the contract?
 - b. If tendered through CMU:
 - i. How many suppliers are engaged with the hospitals to provide pharmaceuticals? **Cannot advise within contract with CMU (The Commercial Medicines Unit is part of the Medicine, Pharmacy and Industry Group of DHSC) – This information to be sourced from CMU.**
 - ii. On average, what discounts does the supplier offer vs. the retail price? **Cannot advise within contract with CMU (The Commercial Medicines Unit is part of the Medicine, Pharmacy and Industry Group of DHSC) – This information to be sourced from CMU.**

2. Delivery of pharmaceuticals:

- a. How often do you get deliveries from pharmaceutical suppliers? **There is no average number – each supplier is different – some are twice daily, some daily some 3 working day lead time, some once a fortnight**
- b. Is the delivery a fixed amount of each contracted drug or is it based on the hospital's stock of the drug i.e. more frequently used drugs are delivered in larger quantities and more frequently by the supplier? **There is no relationship between the parameters cited**
- c. Is the stock of each drug monitored manually on an Excel sheet or **electronically via a specialised software?**
 - i. If monitored by specialist software, who is the provider of said software? **EMIS Health**

3. Current provider:

- a. Has / have the current providers always been the suppliers of pharmaceuticals for the hospital for more than 3 years? **Yes**
 - i. If not, who was the previous supplier? **N/A (not applicable)**
 - ii. Why were the old supplier's contract not renewed? **N/A**

Section II – Outsourced pharmacy **N/A**

1. Current provider:

- a. Who is the current provider of your outsourced pharmacy services?
- b. Are they the de-facto provider for all pharmaceutical needs? If not, could you list the other providers?
- c. How did the hospital contract the current provider?
 - i. What is the duration of the contract?
 - ii. What were the key terms of the contract that the supplier had to meet?
 - iii. How many suppliers applied for the contract?
 - iv. Has / have the current providers always been the suppliers of pharmaceuticals for the hospital for more than 3 years?
 1. If not, who was the previous supplier?
 2. Why were the old supplier's contract not renewed?
- d. On average, what discounts does the supplier offer vs. the retail price?
- e. How often do you get deliveries from pharmaceutical suppliers?
- f. Is the delivery a fixed amount of each contracted drug or is it based on the hospital's stock of the drug i.e. more frequently used drugs are delivered in larger quantities and more frequently by the supplier?
- g. Is the stock of each drug monitored manually on an Excel sheet or electronically via a specialised software?
 - i. If monitored by specialist software, who is the provider of said software?

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
 Wye Valley NHS Trust
 Monkmoor Court
 31-34 Commercial Road
 Hereford
 HR1 2DX
 Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 01625 545 745 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

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Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value. Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm