

freedom.information@wvt.nhs.uk

6 February 2020

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0506

Thank you for your request for information.

Wye Valley NHS Trust responds:

////////////////////REQUEST

1. Does the trust currently have an Electronic Document Management System (EDMS) in place? **No**
2. If so, what EDMS is deployed? **Not applicable N/A**
3. When was the system deployed? **N/A**
4. When does the contract with the EDMS supplier end or when is the review date? **N/A**
5. What is the rough spend on the EDMS either annually or total contract value (TCV)? **N/A**
6. How was the EDMS procured, i.e. via framework and if so, which one? **N/A**
7. Does the trust have an Electronic Patient Record (EPR) system in place? **Yes**
8. If so, what EPR is deployed? **IMS Maxims**
9. When was the EPR deployed? **2015 - onwards**
10. What is the value of the EPR contract, either annually or total contract value (TCV)? **Annually, circa £400,000**
11. When is the current EPR contract due for renewal? **Original contract expires August 2022.**
12. Does the trust store active physical patient files in-house or off-site **Both**
13. If store active physical patient files is off-site, who is the current storage provider? **Yeoman's Storage Ltd**
14. How many files/boxes are stored off-site - **Approximately 23,000 boxes**
15. If physical files are stored on-site, roughly how many files/boxes are in the trusts library - **Four years' worth across two sites.**
16. How many WTE/FTE work within the library – **34 whole time equivalent (wte)**
17. How many clinical appointments does the trust average each day/week/month? **Circa 20000 outpatient appointments per month (includes both new and follow-up)**

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
Wye Valley NHS Trust
Monkmoor Court
31-34 Commercial Road
Hereford
HR1 2DX

Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 01625 545 745 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

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