

freedom.information@wvt.nhs.uk

19 February 2020

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0535

Thank you for your request for information.

Wye Valley NHS Trust responds:

////////////////////REQUEST

In your financial accounts for the financial year 2018/19 did you have a section for “losses and special payments?”

1. If so how much money was accounted for in the 2018/2019 financial year as being “losses and special payments”? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.)

2. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.

3. What was the biggest loss written off in 2018/19 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital the majority where the majority of the bill was incurred.

- 1) **Losses and Special Payments per published accounts are £162,000, however the vast majority of this relates to Blood and Pharmacy stocks. £141,000 of this relates to blood and pharmacy stocks, so only £21,000 relates to other ‘losses and special payments’. The figures detailing transactions below excludes Blood and Pharmacy stocks.**
- 2) **The three single largest amounts (excluding blood and pharmacy stocks) are**
 - a. **£2,010.75 - irrecoverable debt – overseas patient**
 - b. **£1,800.00 - reimbursement for loss of hearing aid**
 - c. **£1,006.58 - irrecoverable debt – overseas patient**
- 3) **£2,010.75 – It is not possible to disclose nationality and department as under section 40(ii) of the Freedom of Information Act 2000, this information cannot be shared due to it being personally identifiable data, as defined by the Data Protection Act 2018.**

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
Wye Valley NHS Trust
Monkmoor Court
31-34 Commercial Road
Hereford
HR1 2DX
Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 0303 123 1113 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm