



Trust Headquarters located at:
The County Hospital
Hereford
HR1 2ER

freedom.information@wvt.nhs.uk

19 February 2020

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0546

Thank you for your request for information.

Wye Valley NHS Trust responds:

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The Trust did commission NEPTS (non-emergency patient transport service) from E-zec Medical Ltd up to 31 March 2019, however, on 1 April 2019 the Hereford Clinical Commissioning Group (HCCG) took back the contract and now commission NEPTS directly. HCCG also commission the ambulance service.

Currently WMAS (West Midland Ambulance Service) provide emergency transport to and from the Trust. E-zec Medical provide non-emergency transport to and from the Trust. Both of these services are commissioned by HCCG who hold the primary data about the associated costs and volumes.

The HCCG have a separate FOI office information of which can be found via this link: <https://www.herefordshireccg.nhs.uk/contact-us/freedom-of-information> .

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This research aims to build up a picture of which companies are providing patient transport services to NHS trusts across the country, and how that market has changed in terms of which companies have won contracts in the last five years

Glen Burley, Chief Executive

Russell Hardy, Chairman

Please fill your response in the excel sheet attached with this Email.

Name	Q1)Which company provides non-emergency patient transport services for your trust?	Q2)When was this contract for the above provider awarded, and which organisation is the contracting authority (ie the commissioner)?	Q3)Can you list the company(ies) which have provided non-emergency patient transport services in the last five financial years for your trust?	Q4)Please specify if your trust has/is part of a live procurement for non-emergency patient transport services.
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If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
 Wye Valley NHS Trust
 Monkmoor Court
 31-34 Commercial Road
 Hereford
 HR1 2DX
 Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
 Wycliffe House,
 Water Lane,
 Wilmslow,
 Cheshire, SK9 5AF

Telephone: 01625 545 745 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

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