

freedom.information@wvt.nhs.uk

27 February 2020

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0573

Thank you for your request for information.

Wye Valley NHS Trust responds:

//////////////////////////////////REQUEST

- 1. Who runs bereavement service?**

Medical Examiner Officer

- 2. Primary contact - Name/Email/Phone Number of the person(s) who run bereavement services?**

Under section 40(ii) of the Freedom of Information Act 2000, this information cannot be shared due to it being personally identifiable data, as defined by the Data Protection Act 2018.

- 3. Is there a bereavement booklet given to families?**

Yes

- 4. Who deals with the Bereavement booklets?**

Medical Examiner Officer

- 5. Are the bereavement booklets produced in house?**

No

- 6. Are the bereavement guides produced by an external agency?**

Yes

- 7. Is there a contract with the external agency?**

No

8. **How long is the term of the contract? Not applicable (NA) see above.**
9. **How long is left to run on the contract? Not applicable (NA) see above.**
10. **What is the notice period to end the contract? Not applicable (NA) see above.**
11. **Does the contract offer additional benefits to the Trust such as funding? Not applicable (NA) see above.**
12. **Does the contract contain rights to sell advertising space in the Bereavement Guide to third parties? Not applicable (NA) see above.**
13. **Who signs the contract for Bereavement Guides? Not applicable (NA) see above.**
14. **Who is the Head of End Of Life for Community Nursing?**

The Trust do not have a head of end of life for community nursing

15. **What is the contact information for the Head of End of Life for Community Nursing?**

Not applicable (NA) see above.

16. **Is there any information available for the community nursing team to give out to patients and families for end of life and bereavement?**

Not applicable (NA) see above.

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
 Wye Valley NHS Trust
 Monkmoor Court
 31-34 Commercial Road
 Hereford
 HR1 2DX
 Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
 Wycliffe House,
 Water Lane,
 Wilmslow,
 Cheshire, SK9 5AF

Telephone: 0303 123 1113 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

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