

freedom.information@wvt.nhs.uk

23 April 2020

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0616

Thank you for your request for information.

Wye Valley NHS Trust responds:

//////////REQUEST

Under the Freedom of Information Act 2000, I would like to request the following information relating to 'never events' at your trust:

'Never events' are patient safety incidents that are considered preventable when national guidance or safety recommendations that provide strong systemic protective barriers are implemented by healthcare providers

[\[https://improvement.nhs.uk/documents/3213/Learning_from_surgical_Never_Events_FINAL.pdf\]](https://improvement.nhs.uk/documents/3213/Learning_from_surgical_Never_Events_FINAL.pdf)

Examples of 'never events' include foreign objects not being removed following surgery and patients being treated with the incorrect procedure.

Please could you tell me:

1. How many 'never events' have occurred at your trust over the past ten years? (please break this down by year and speciality department, and if possible also include information collected for 2020)
2. Details for each of these 'never events'. What happened? Were there any contributing factors?
3. How the issue was resolved for each? (i.e was there any compensation involved and if so what was the total amount paid in compensation for these 'never events' by year and over the past 10 years?)
4. Has NHS England (or another body) issued guidance or any other form of support to prevent the occurrence of 'never events' in the future? **Please refer to NHSi. Please note the Trusts Never Events since 2012 are listed on the NHSi website.**

WVT Never Events April 2011 to Feb 2020

Retained foreign object post procedure	- Less than 6*
Overdose of methotrexate for non-cancer treatment	- Less than 6*
Wrong implant/ prosthesis	- Less than 6*
Misplaced naso or oro gastric tubes	- Less than 6*
Unintentional connection of a patient requiring oxygen to an air flowmeter	- Less than 6*
Wrong site surgery	- Six

***This relates to a low number. Under section 40ii of the Freedom of Information Act 2000 information that can potentially identify individual data (as defined by the Data Protection Act 2018) cannot be shared. This includes statistically low information.**

The aggregated contributory factors relating to these incidents were: Communication, organisational, staff factor, task factor, team factor, work environment and equipment.

There were less than 6* instances of a claim resulting from these incidents.

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
Wye Valley NHS Trust
Monkmoor Court
31-34 Commercial Road
Hereford
HR1 2DX
Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 0303 123 1113 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm