

freedom.information@wvt.nhs.uk

27 May 2020

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0018

Thank you for your request for information.

Wye Valley NHS Trust responds:

//////////REQUEST

Please note that much of this information on speaking up is available centrally from the National Guardians office. All Guardians report quarterly to this database centrally on line.

Please see below my FOI request.

1. How many ~~whistleblowing~~ **(Please note that this is incorrect terminology for the Freedom to Speak Up (FTSU) network) Speaking Up** contacts have been raised within the Trust in the following time periods:

- March 2019
- April 2019
- March 2020
- April 2020

If possible, please break this down by whether the case was raised with:

- a) The Trust’s Freedom to Speak Up Guardian
- b) The Trust’s other persons with responsibility for whistleblowing? This could include (but may not be limited to): executive director with responsibility for whistleblowing; non-executive director with responsibility for whistleblowing.

If it isn’t possible to break it down in such a fashion, just give the aggregate figures.

If you are unable to give a specific monthly tally for March and/or April 2019, you may provide the total number for the year.

If you are unable to give a specific monthly tally for March and/or April 2020, you may provide the total number for the year to date.

Answers

Month	Number	Raised with
March 2019	*Less than 6	a) FTSU Guardian

Glen Burley, Chief Executive

Russell Hardy, Chairman

April 2019	6	a) FTSU Guardian
March 2020	*Less than 6	a) FTSU Guardian
April 2020	7	a) FTSU Guardian

*This relates to a low number. Under section 40ii of the Freedom of Information Act 2000 information that can potentially identify individual data (as defined by the Data Protection Act 2018) cannot be shared. This includes statistically low information.

2. Does the Trust hold data about these contacts/cases in a spreadsheet or database? If so, please could you provide a list of the data fields – for clarity, this could include but is not limited to categories such as “type of complaint”, “status of complaint”, etc.

For each item on the list of data fields, please state if the value is to be filled in as a free text field, or a value selected from a drop-down menu. For each of the fields where a value is to be selected from a drop-down menu, please include the options from the drop-down menu.

Answer

Please see attached screen shots of the spreadsheet used for 2020/21. It has been updated to meet the new National Guardian Office data recording information. Each FTSU guardian reports quarterly to the NGO. For future requests the NGO would be able to supply National (England) data.

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
Wye Valley NHS Trust
Monkmoor Court
31-34 Commercial Road
Hereford
HR1 2DX
Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner’s Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 0303 123 1113 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

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All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value. Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm