

freedom.information@wvt.nhs.uk

4 June 2020

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2019/0610

Thank you for your request for information.

Wye Valley NHS Trust responds:

////////////////////REQUEST

Under the Freedom of Information Act 2000 I seek the following information:

- 1. Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?**
- 2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?**
- 3. Is data privacy and or information security compliance a priority for the organisation's board?**
- 4. On your Organisation's risk register, are there any Information Technology related risks?**
 - i) If time/ cost allows, please list the top three related risks.**
- 5. Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?**
 - i) Has the organisation had a security breach in the past 12 months?**
- 6. Did the organisation meet its Information Technology savings target in the last Financial Year?**
- 7. What percentage of Information Technology budget is currently allocated to "on-premises" capability vs "cloud" capability?**
- 8. Does the organisation have the skills and resource levels necessary for moving to the cloud?**
- 9. Do you have an EPR in place? – If so which one? If not do you have a timescale of which you have to implement it?**
- 10. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?**
 - i) If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for users?**

1. The Trust's cyber-incident readiness is periodically reported to the Trust Board. There are business continuity plans in place for critical infrastructure. Data centre resilience was covered in a report dated January 2018 and will be reviewed again in a project starting in late 2020.
2. Yes.
3. Yes.
4. Yes. The top three risks by potential impact relate to cyber-security (x2) and the support/maintenance of in-house developed applications which are in the process of being replaced by commercially sourced alternatives.
5. No. The Trust has been investing in modernising infrastructure and has been reducing its cyber-risk exposure. There have been no reportable cyber-security incidents. The Trust's ICT provider has dealt with a small number of malware incidents on individual client devices which have been reported internally as cyber-security incidents. None led to an information security breach.
6. Yes.
7. The Trust currently spends very little of its IT budget on true cloud capability.
8. Yes, through its ICT services provider.
9. Yes. IMS Maxims.
10. The Trust has no contracts with Amazon Web Services, Microsoft Azure or Google Cloud.

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
 Wye Valley NHS Trust
 Monkmoor Court
 31-34 Commercial Road
 Hereford
 HR1 2DX
 Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
 Wycliffe House,
 Water Lane,
 Wilmslow,
 Cheshire, SK9 5AF

Telephone: 0303 123 1113 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value. Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm