

[freedom.information@wvt.nhs.uk](mailto:freedom.information@wvt.nhs.uk)

14 July 2020

**FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2020/0062**

Thank you for your request for information.

Wye Valley NHS Trust responds:

**//////////////////////////////////REQUEST**

- 1. Where mental health patients arriving at your Trust's hospital(s) or A&E department(s) are asked to wait before being assessed and whether this is in an area where patients with suspected or confirmed COVID-19 are.**

When patients arrive to ED they are directed to the streaming window (outside) where they are assessed against the covid-19 screening tool; see below. They will then be directed to either blue (Covid 19 risk) or green ED where they will be triaged and then seen by a clinician. (Blue and green ED are two separate areas in the hospital)

- 2. Are waiting/assessment areas completely separate, with their own access and exit areas and other facilities including but not exclusively toilets?**

Blue and green waiting areas are completely separate, with their own access and exit areas and all other facilities.

- 3. Are mental health patients given PPE if asked to walk through COVID-19 contaminated areas?**

Yes.

- 4. What is the policy to determine whether an arriving mental health patient should be treated in a COVID-19 zone?**

They are asked these questions; only patients recorded as NO COVID 19 SYMPTOMS get streamed to green ED.

Covid 19 screening questions

- Self-isolating due to have positive Covid 19 swab
- Self-isolating due to someone at home having positive Covid 19
- Self-isolating due to someone at home having symptoms
- New continuous cough (more than an hour, or having 3 episode in 24
- Temp >37.8 in the last 24 hours
- Fatigue
- Flu-like symptoms
- Breathless
- Headache
- Diarrhoea or Vomiting
- Confusion (worse than normal)
- On oxygen
- Altered smell/taste
- NO COVID 19 SYMPTOMS

Cancel OK

5. Are patients arriving given any warning about the increased risk of COVID-19 infection from hospital? What measures are in place for patients who lack capacity to understand and consent to these warnings?

**Patients are streamed at the streaming window and given advice about the pathway there are being streamed down. In cases where patients lack capacity to understand, their clinical need takes priority.**

**Please note that a record of previous Trust FOI responses is now available to consult online by visiting:**

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer  
 Wye Valley NHS Trust  
 Monkmoor Court  
 31-34 Commercial Road  
 Hereford  
 HR1 2DX  
 Email: [freedom.information@wt.nhs.uk](mailto:freedom.information@wt.nhs.uk)

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
 Wycliffe House,

Water Lane,  
Wilmslow,  
Cheshire, SK9 5AF

Telephone: 0303 123 1113 [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely,

Freedom of Information Coordinator

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)