

freedom.information@wvt.nhs.uk

28 October 2020

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2020/0193

Thank you for your request for information.

Wye Valley NHS Trust responds:

////////////////////REQUEST

In relation to your Healthcare Agency supply of Temporary Workers could you please provide the answers to the following questions in the below table:

1. Do you have a Master Vendor or Neutral Vendor arrangement in place? **Yes.**
2. If yes, who is your current Master Vendor or Neutral Vendor Provider and which disciplines do they supply? **'ID Medical' (IDM) Nurses.**
3. What fill rates are achieved with your Master Vendor or Neutral Vendor Provider in the various disciplines? **See table below.**
4. Are you charged a fee for the service and if so, what is the cost? **No.**
5. What is the expiry date for your current contract/contracts? **August 2021**

Staffing Provision	MV or NV Provider	Fill Rates % (of total shifts filled)	Service Fee	Contract Expiry Date
General Nursing	IDM	25.41%		
Theatres (Nursing)	IDM	59.07%		
Healthcare Assistants	Agency not used	N/A		
RMN's (Where applicable)	IDM	This information cannot be gathered within the time scale for responding to FOI Requests guided by the ICO. Under section 12 of the FOI Act 2000 it is not possible to provide this information.		
Doctors (All specialisms)	No Master Vend/Neutral vend in place			
Non-Medical, Non-Clinical	No Master Vend/Neutral vend in place			
ENP/ANP	No Master Vend/Neutral vend in place			

In relation to your Bank workforce expenditure please could you provide answers to the following questions:

1. Do you use any external/3rd parties to manage your bank workforce? **No**
2. If so, please provide the name of the provider and contract start and end dates. **Not applicable (N/A)**
3. Which bank software do you use and how long are you in contract with them? **N/A at present. In the process of implementing allocate.**

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:
<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer
Wye Valley NHS Trust
Monkmoor Court
31-34 Commercial Road
Hereford
HR1 2DX
Email: freedom.information@wvt.nhs.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 0303 123 1113 www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value. Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm