



**Wye Valley**  
NHS Trust

**Trust Headquarters located at:**  
The County Hospital  
Hereford  
HR1 2ER

[freedom.information@wvt.nhs.uk](mailto:freedom.information@wvt.nhs.uk)

5 November 2020

**FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST FOI2020/0216**

Thank you for your request for information.

Wye Valley NHS Trust responds:

**//////////REQUEST**

Under the Freedom of Information Act 2000 may I kindly request the following information about your IT Infrastructure Information. The information needed is as follows:

SECURITY / CYBERSECURITY:

What SEIM (Security Event and Incident Management) solution is used by your organisation?

**This information is considered commercially sensitive, so under section 43 of the Freedom of Information Act 2000 it cannot be provided.**

When does your SEIM (Security Event and Incident Management) platform license subscription come up for renewal?

**This information is considered commercially sensitive, so under section 43 of the Freedom of Information Act 2000 it cannot be provided.**

If the SEIM (Security Event and Incident Management) solution was purchased via third party please disclose the contracting party's details?

**This information is considered commercially sensitive, so under section 43 of the Freedom of Information Act 2000 it cannot be provided.**

Do you outsource your security management to a third party (managed security service provider)? If so can you disclose the name of the managed security service provider.

**This information is considered commercially sensitive, so under section 43 of the Freedom of Information Act 2000 it cannot be provided.**

When does the current service contract from the current managed security service provider end?

Glen Burley, Chief Executive

Russell Hardy, Chairman

**This information is considered commercially sensitive, so under section 43 of the Freedom of Information Act 2000 it cannot be provided.**

Can you provide the email address of the individual that is responsible for your IT Security?

**Under section 40(ii) of the Freedom of Information Act 2000, the requested information cannot be shared due to it being related to personally identifiable data, as defined by the Data Protection Act 2018.**

ICO - breaches:

How many cyber security breaches has your organisation had over the past 2 yrs?

**Nil**

**Please note that a record of previous Trust FOI responses is now available to consult online by visiting:**

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Information Governance/Privacy Officer  
Wye Valley NHS Trust  
Monkmoor Court  
31-34 Commercial Road  
Hereford  
HR1 2DX  
Email: [freedom.information@wvt.nhs.uk](mailto:freedom.information@wvt.nhs.uk)

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire, SK9 5AF

Telephone: 0303 123 1113     [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely,

Freedom of Information Coordinator

#### **Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value. Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with

guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)