

Freedom of Information is located at:
Wye Valley NHS Trust,
Monkmoor Court,
31-34 Commercial Road,
Hereford, HR1 2BG
freedom.information@wvt.nhs.uk

INFORMATION REQUEST FOI2022/247

20 September 2022

Thank you for your Freedom of Information request.

- 1) The number of occasions in the past 12 months when there were no out-of-hours GPs on shift;
- 2) What advice was given to patients who sought a GP during the period when none were available;
- 3) What other staff were available during these occasions to provide assistance to patients;
- 4) The number of patients who sought out of hours care while there were no GPs on duty in the past 12 months;
- 5) The number of children who sought out of hours care while there were no GPs on duty in the past 12 months;
- 6) The number of occasions when an out of hours centre was closed due to lack of staff in the past 12 months;
- 7) The number of occasions when just one GP has been on duty for an out of hours shift in your area in the past 12 months
- 8) The total number of patients in your region.

I have considered your request and have set out the Trust's response below:

Questions 1 to 6 -

I am writing to advise you that following a search of our paper and electronic files and records, the information you requested is not held by us. Our out of hour GP service at the Trust is run by Taurus Healthcare who operate on our facilities. Taurus is part of the Herefordshire & Worcestershire ICB, so this information would be held by them. We also have an Emergency Department on site that patients can attend that is run by the WVT.

Therefore there is no recorded information held to answer this under the Freedom of Information Act 2000.

Questions 7 -

The Trust serves all eligible patients in Herefordshire (193,600 in 2020), and parts of Powys, and people attending for emergency care who may be visiting the area.

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns my contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact me and I will arrange this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone: 0303 123 1113 Web site: www.ico.gov.uk

Yours sincerely,

Glen Burley, Chief Executive
Russell Hardy, Chairman

Freedom of Information Coordinator

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm