

Freedom of Information is located at:
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INFORMATION REQUEST FOI2022/272

28 September 2022

Thank you for your Freedom of Information request. I have considered your request and have set out the Trust's response below:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

System type – Accident & Emergency

Supplier name - EMIS

System name - Symphony

Date installed - January 2013

Contract expiration - January 2023

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - Yes

Procurement framework - n/a

Other systems it integrates with? – IMS Maxims via integration engine

Total value of contract (£) – £30k per annum

Notes - e.g. we are currently out to tender - Options appraisal currently being conducted for future replacement.

System type – Digital Dictation

Supplier name - Arrendale Associates

System name - TA+

Date installed - 2011

Contract expiration - October 2024

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - Yes

Procurement framework - n/a

Other systems it integrates with? – IMS Maxims via integration engine

Total value of contract (£) – £20k per annum

Notes - e.g. we are currently out to tender - The Trust has been piloting an alternative system upon the recommendations of an external consultant dated May 2021.

System type – Document Management – We do not have a stand-alone Document Management system

System type – Scheduling - We do not have a stand-alone Scheduling system

For both Document Management and Scheduling, our IMS Maxim system has functionality to provide the services these systems. The Contract for IMS Maxims is below -

Supplier name - IMS Maxims

System name – IMS Maxims

Date installed – Not held

Contract expiration – August 2029

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

Procurement framework - SBS

Other systems it integrates with? – Most clinical systems. It holds our MPI.

Total value of contract (£) – £500K per annum

System definitions:

Accident & Emergency - A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED)

Digital Dictation – Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Document Management - Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

Scheduling - Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:

<https://www.wyvalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns my contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact me and I will arrange this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113 Web site: www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

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the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

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