

**Freedom of Information is located at:**  
Wye Valley NHS Trust,  
Monkmoor Court,  
31-34 Commercial Road,  
Hereford, HR1 2BG  
[freedom.information@wvt.nhs.uk](mailto:freedom.information@wvt.nhs.uk)

## INFORMATION REQUEST FOI2022/288

13 October 2022

### Thank you for your Freedom of Information request.

I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach:

1. If any, which software solution(s) are used to manage your corporate property/assets, ownerships and occupations, lease agreements and facilities management (CAFM), and who are your current provider(s)?
2. What is the start date and duration of the contract(s)?
3. Is there an extension clause in the contract(s) and, if so, the duration of the extension?
4. Has a decision been made yet on whether the contract(s) will be extended or renewed?
5. What is the annual value of the contract(s)?
6. What is the total contract value of each contract?
7. How was the contract(s) procured, e.g., framework/tender?
8. Who is the senior officer responsible for these systems?

### I have considered your request and have set out the Trust's response below:

We have a CAFM system in the Community called Pirana, and at the County Sodexo use a CAFM system called Maximo.

#### **Community –**

- |                              |              |
|------------------------------|--------------|
| 1. CAFM Pirana Shire Systems | 5. £4K       |
| 2. April to April            | 6. £4K       |
| 3. Roll on contract          | 7. Framework |
| 4. Yes                       | 8. Estates   |

#### **County –**

1. All asset date, planned preventative maintenance (PPM), corrective and reactive job/task raising is managed through Global Maximo, Sodexo's preferred CAFM system.
2. The current system shall be implemented until the end of the PFI concession, with that date being 16<sup>th</sup> April 2029
3. Yes, there is an extension clause held within the Project Agreement (PA) and Facilities Provider Agreement (FMA), with the duration reserved between the project parties; Wye Valley NHS Trust, Sodexo Ltd and Mercia Healthcare Ltd.
4. No, during the 5-year period before concession end, all project parties will raise, discuss all exit strategies and provisions, concluding on a decision before April 2029.
5. This detail is held solely between Sodexo Ltd, and their CAFM Service Provider.
6. This detail is held solely between Sodexo Ltd, and their CAFM Service Provider.
7. Sodexo Ltd, utilise Global Maximo (CAFM System) across many of their service contracts, UK and Nationally; while Sodexo hold the explicit detail, Global Maximo is indeed implemented via framework agreement.
8. Sodexo

Glen Burley, Chief Executive  
Russell Hardy, Chairman

**Please note that a record of previous Trust FOI responses is now available to consult online by visiting:**

<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns my contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact me and I will arrange this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone: 0303 123 1113 Web site: [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely,

Freedom of Information Coordinator

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