

**Freedom of Information is located at:**  
Wye Valley NHS Trust,  
Monkmoor Court,  
31-34 Commercial Road,  
Hereford, HR1 2BG  
[freedom.information@wvt.nhs.uk](mailto:freedom.information@wvt.nhs.uk)

**INFORMATION REQUEST FOI2022/276**

17 October 2022

**Thank you for your Freedom of Information request.**

I am writing to you under the Freedom of Information Act 2000 to request the number of sick days taken by hospital staff.

- A) Please could you provide the most recent 2 full years of data, broken down by department with reasons for sickness (please exclude departments where numbers are so low they may identify staff).
- B) If timings allow, please could you also provide the cost of replacing staff off sick on these days.

**I have considered your request and have set out the Trust’s response below:**

**October 2020 to September 2022:**

Organisation	Days Absent
229 Cancer Nurse Practitioners	10
229 Cancer Transformation Support	7
229 CNS Haematology	7
229 Lymphodema/Breast/Gynae Team	22
229 Macmillan Renton Unit	146
229 Medical Secretaries - Clinical Haematology	25
229 Oncology Admin Support	10
229 Specialist Nursing - Macmillan	17
229 Clinical Support Management Team	14
229 Covid Vaccine - Elgar House	20
229 Covid-19 Administrator	25
229 Covid-19 Alloc Pathology	7
229 Covid-19 Outpatient Phlebotomy	9
229 Covid-Acute Front Door Screening	8
229 Audiology	44
229 Blood Sciences	159
229 Child Health - Admin/General - Hearing & Speech Centre	8
229 Child Health - Medical - Hearing & Speech Centre	6
229 Histology	78
229 Imaging - CT Scanning	6
229 Imaging - Nuclear Medicine	10

Glen Burley, Chief Executive  
Russell Hardy, Chairman

229 Imaging - Radiology	344
229 Imaging - Ultrasound	31
229 Medical Staff Radiology	20
229 Microbiology & Immunology	83
229 Mortuary	12
229 Phlebotomy	9
229 Outpatients Nursing	263
229 Outpatients Reception	268
229 Patient Access Team	23
229 Pharmacy & Medicines Management Team	492
229 Capital - EPR Project Team	44
229 Adult Safeguarding	25
229 Clinical Quality & Safety	28
229 Infection Control	37
229 Looked After Children	19
229 Patient Advice And Liaison Service	39
229 Resus Team	11
229 Clinical Coding	56
229 Financial Accounts	18
229 Health Records	112
229 Info Gov, PAS, Data Quality	37
229 Information	6
229 Management Accounts	22
229 Oncology Data Manager	34
229 Clinical Trials Team	40
229 Education Admin	8
229 Education Funding	9
229 Health @ Work	25
229 HR Operations	13
229 Payroll	43
229 PGMC Clinical Library	6
229 Post Graduate Medical Centre	26
229 Practice Education Team	19
229 Recruitment	16
229 Resourcing Team	11
229 Temporary Staffing Office	26
229 Union Office	6
229 Commercial Unit	8
229 Decontamination Library	22
229 Medical Engineers2	22
229 Mortality	6
229 Soft Facilities Mngmnt - Bromyard	16
229 Soft Facilities Mngmnt - Community Clinics	14
229 Soft Facilities Mngmnt - Leominster	27
229 Soft Facilities Mngmnt - Managers	7
229 Soft Facilities Mngmnt - Ross	33

229 Transport	7
229 Trust HQ	9
229 Bladder & Bowel Health	15
229 Community Stroke Team	36
229 Dietetics Team	52
229 DN Admin Hub	26
229 Falls & Bones Team	23
229 Gaol Street Admin	12
229 Head Injury Team	15
229 Health Psychology Team	13
229 Inpatient Therapies Admin	28
229 Joint Therapies D2A	10
229 Joint Therapies H@H	16
229 Lower Leg Clinic	8
229 MSK Admin	14
229 MSK Neuro	9
229 NB Teams City Virtual Ward	34
229 Neurology Services	23
229 Occupational Therapy - Acute Team	96
229 Occupational Therapy - Other Team	23
229 Paediatric OT	36
229 Paediatric Physiotherapy	22
229 Physio MSK CATS	7
229 Physiotherapy - Acute Team	142
229 Physiotherapy - Oncology	8
229 Physiotherapy MSK - Acute Team	19
229 Podiatry	29
229 Speech & Language Therapy - Adults	16
229 Speech & Language Therapy - Paediatrics	53
229 Stroke Team	39
229 Tissue Viability	16
229 Wheelchair Services	9
229 City HMG DN	62
229 District Nursing City	77
229 Neighbourhood Team - City	33
229 Physio MSK - City HMG	9
229 Physio MSK FCP - City HMG	9
229 Physiotherapy - City Team	20
229 Admin/General Bromyard CH	16
229 District Nursing East	20
229 District Nursing East - Ledbury	9
229 Neighbourhood Team East - Bromyard	8
229 Neighbourhood Team East - Ledbury	21
229 Nursing - Bromyard Comm Hospital	123
229 Occupational Therapy - East Team	15
229 Physio MSK FCP - East	6

229 Physiotherapy - East Team	25
229 Physiotherapy - MSK - East Team	25
229 Better Care Fund	12
229 Integrated Care Admin Leads	8
229 Integrated Care Management Team	15
229 Community Integrated Response Hub	31
229 Community Integrated Team	18
229 Complex Discharge Co-ordinators	24
229 Occupational Therapy - Hospital@Home Team	13
229 Virtual Ward	42
229 Admin/General Leominster CH	20
229 District Nursing NW - Kington	10
229 District Nursing NW - Leominster	64
229 Neighbourhood Team NW - Kington	10
229 Neighbourhood Team NW - Leominster	17
229 Nursing - Leominster Comm Hospital	184
229 Occupational Therapy - NorthWest Team	22
229 Physiotherapy - MSK - NorthWest Team	14
229 Physiotherapy - NorthWest Team	19
229 Admin/General Ross CH	20
229 District Nursing SW - Ross	28
229 Neighbourhood Team SW - Golden Valley	7
229 Neighbourhood Team SW - Ross	17
229 Nursing - Ross Comm Hospital	231
229 Occupational Therapy - SouthWest Team	13
229 Physio MSK FCP - SW	9
229 Physiotherapy - MSK - SouthWest Team	20
229 Physiotherapy - SouthWest Team	15
229 A&E ENPs	29
229 Accident & Emergency Dept.	504
229 Accident and Emergency Administration	126
229 Acute Medical Unit	324
229 Acute Medicine ACPs	11
229 Clinical Assessment Unit	26
229 IFM Support	6
229 Integrated Flow Manager	60
229 Medical Staff Accident and Emergency	99
229 Medical Staff Acute Medicine	19
229 SSA	24
229 Admin Plastics	11
229 Arrow Ward	175
229 Ashgrove Ward	104
229 CNS Dermatology	88
229 CNS Diabetes	54
229 CNS Osteoporosis	15
229 CNS Rheumatology	17

229 CNS Stroke	15
229 Dinmore Ward.	130
229 Discharge Lounge & Medical Day Case	34
229 Frailty ACPs	13
229 Garway Ward	118
229 Medical Secretaries - Dermatology	53
229 Medical Secretaries - Diabetes	26
229 Medical Secretaries - Geriatrics	17
229 Medical Secretaries - Rheumatology	48
229 Medical Secretaries Osteoporosis	13
229 Medical Staff Geriatrics	39
229 Medical Staff Stroke	6
229 Teme Ward (2)	187
229 Wye Ward (2)	271
229 Medical Division Management	50
229 Arrow (Respiratory) Ward	99
229 Cardiac Care Unit	71
229 Cardiology Department	9
229 CNS Cardiac Rehabilitation	70
229 CNS Gastroenterology	50
229 CNS Home Oxygen Therapy	6
229 CNS Respiratory	50
229 Frome Ward.	201
229 Gilwern Assessment Unit (Respiratory)	13
229 Lugg Ward	374
229 Medical Secretaries - Cardiology	28
229 Medical Secretaries - Gastroenterology	72
229 Medical Secretaries - Neurology	10
229 Medical Secretaries - Respiratory	43
229 Medical Secretaries Medicine	18
229 Medical Staff Cardiology	13
229 Medical Staff Community	16
229 Medical Staff Gastroenterology	7
229 Medical Staff General Medicine	192
229 Medical Staff GP Practice	14
229 Medical Staff Respiratory	25
229 Admin ENT	31
229 Admin Ophthalmology	81
229 Admin Oral	6
229 Admin T&O	45
229 Elective Orthopaedic Unit	80
229 Gilwern - Elective Orthopaedics	26
229 Gilwern Assessment Unit	62
229 Medical Staff ENT	13
229 Medical Staff Ophthalmology	37
229 Medical Staff Orthopaedics	102

229 Ophthalmology - Imaging	17
229 Orthoptists Department	14
229 Outpatients-Ophth	149
229 Redbrook - Elective Orthopaedics	14
229 Redbrook - Trauma	26
229 Redbrook Ward	169
229 Rota Administration - Surgical	7
229 Surgical ACPs	12
229 Surgical Division Management	81
229 Admin Surgery	39
229 Admin Urology	18
229 Covid - Swabbing Elective Staff	18
229 Frome Surgical	116
229 Leadon Ward (4)	140
229 Medical Staff General Surgery	137
229 Medical Staff Urology	6
229 Monnow Ward2	141
229 Stoma/Colorectal Nursing	27
229 Surgical Outsourcing RTT	10
229 Teme - Elective Gen Surg	87
229 Urology	35
229 Day Case/Endoscopy Admin	15
229 Daycase2	69
229 Endoscopy Team	162
229 ITU/HDU	269
229 Medical Staff Anaesthetics	131
229 Personal Dental Services Gaol Street	170
229 Podiatric Surgery	97
229 Pre-Op Assessment	29
229 Specialist Administration - Anaesthetics	6
229 Theatre - Recovery	17
229 Theatre Team	470
229 Child Health - Nursing - Hearing & Speech Centre	10
229 Child Health General - Child Health IT	16
229 Child Health General - Ross Road HC	41
229 Children's - Diabetes	7
229 Children's - Respiratory	6
229 Children's Community Nursing	20
229 Children's Outpatients	9
229 Childrens Ward	156
229 CNS Gynae	7
229 Gynae Assessment Area	24
229 Health Visitors	141
229 Maternity - Clinics	33
229 Maternity - Community	54
229 Maternity - Leadership and Specialist Roles	19

229 Maternity - LMS	6
229 Maternity - New Born Screeners	16
229 Maternity - Obstetric Support	39
229 Maternity - Ward Clerks	17
229 Maternity - Ward/Delivery Suite	334
229 Medical Secretaries - Obs & Gynae	45
229 Medical Secretaries Paediatrics	41
229 Medical Staff Child Health	13
229 Medical Staff Paediatrics	77
229 Medical Staff Women's Health	53
229 Primrose Ward	12
229 Receptionists - Obs & Gynae	27
229 SCBU	99
229 School Nursing	63
229 Women's Health Outpatients	36
229 Women's Health Ward	41

Illness	Days Absent
S10 Anxiety/stress/depression/other psychiatric illnesses	1313
S11 Back Problems	531
S12 Other musculoskeletal problems	657
S13 Cold, Cough, Flu - Influenza	4249
S14 Asthma	31
S15 Chest & respiratory problems	445
S16 Headache / migraine	974
S17 Benign and malignant tumours, cancers	88
S18 Blood disorders	19
S19 Heart, cardiac & circulatory problems	137
S20 Burns, poisoning, frostbite, hypothermia	17
S21 Ear, nose, throat (ENT)	500
S22 Dental and oral problems	157
S23 Eye problems	103
S24 Endocrine / glandular problems	42
S25 Gastrointestinal problems	2323
S26 Genitourinary & gynaecological disorders	539
S27 Infectious diseases	314
S28 Injury, fracture	356
S29 Nervous system disorders	40
S30 Pregnancy related disorders	672
S31 Skin disorders	118
S98 Other known causes - not elsewhere classified	394
S99 Unknown causes / Not specified	198

**Please note that a record of previous Trust FOI responses is now available to consult online by visiting:**

<https://www.wyvalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns my contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact me and I will arrange this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone: 0303 123 1113 Web site: [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely,

Freedom of Information Coordinator

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)