

Location	Arrangements - visiting times
Paediatrics – County Hospital	A maximum of two parents or carers can be present at all times, with the exception of an overnight stay where only one can be present. General visiting for siblings, wider family and friends 2pm to 8pm (excluding meal times).
Paediatric Emergency Department/ Paediatric Assessment Unit	Due to limited space, a maximum of one parent/carer can be present at any time.
Special Care Baby Unit (SCBU) – County Hospital	Parents can be present at all times. Siblings are permitted to visit during the day with a parent. Grandparents can visit between 3pm and 7pm. If the nurseries are busy one hour slots should be offered.
Maternity – County Hospital	Delivery suite: Two birth partners are permitted to visit/support 24/7. These are not interchangeable and must be the same two people. Maternity ward: Partners: 9am to 9pm Siblings: 9am to 9pm (accompanied by partner) Family and friends: 1pm to 4pm
County Hospital: Acute Medical Unit Arrow Ward Ashgrove Ward Dinmore Ward Garway Ward Gilwern Ward Frome Ward - surgical Lugg Ward Medical escalation Ward Redbrook Ward Orthopaedic unit Teme Ward Women's Health Ward (located on Frome Ward 1st floor) Wye Ward	<p>Ashgrove Ward is currently closed to visitors due to cases of COVID-19. Unless there are exceptional circumstances - please speak to the nurse in charge</p> <p>A maximum of two visitors at a time - 10am to 7pm Visitors should be asked to leave the bed area for a short time during ward rounds and essential patient care activities to protect the patient's privacy and dignity. However, if appropriate and the patient consents, a relative being present during a ward round is beneficial to both the patient and the Trust. It can assist and support communication as well as an understanding of care planning and next steps.</p>
Coronary Care Unit	A maximum of two visitors at a time - 10am to 1pm and 4pm to 7pm (we ask that 1pm to 4pm is respected as rest time)
Intensive Care Unit	A maximum of two visitors at a time - 10am to 7pm Visitors should be asked to leave the bed area for a short time during ward rounds and essential patient care activities to protect the patient's privacy and dignity. However, if appropriate and the patient consents, a relative being present during a ward round is beneficial to both the patient and the Trust. It can assist and support communication as well as an understanding of care planning and next steps.
Emergency Department	There are no specific visiting times - patients in the Emergency Department can be escorted by one relative/carer while they receive treatment in the department
Diagnostics and outpatient departments	There are no specific visiting times - patients can be accompanied by one relative/carer.
Community hospitals:	
Bromyard Leominster Ross-on-Wye	<p>Please note that Leominster and Ross community hospitals are currently closed to visitors due to COVID-19 cases. Unless there are exceptional circumstances, please speak to the nurse in charge.</p> <p>A maximum of two visitors at a time - 10am to 7pm Visitors should be asked to leave the bed area for a short time during ward rounds and essential patient care activities to protect the patient's privacy and dignity. However, if appropriate and the patient consents, a relative being present during a ward round is beneficial to both the patient and the Trust. It can assist and support communication as well as an understanding of care planning and next steps.</p>