

Freedom of Information is located at:

Wye Valley NHS Trust,
Monkmoor Court,
31-34 Commercial Road,
Hereford, HR1 2BG

freedom.information@wvt.nhs.uk

INFORMATION REQUEST FOI2022/285

18 October 2022

Thank you for your Freedom of Information request.

1. A copy of the Trust's parking policy
2. Details of the price of car parking per hospital site within the Trust
3. Confirmation of how the Trust has implemented both the mandatory and voluntary elements of the "NHS car parking guidance 2022 for NHS trusts and NHS foundation trusts", including;
 - a. whether parents and/or carers of children and young people (up to age 25) with cancer are offered free parking/parking exemptions
 - b. whether parents and/or carers of children and young people (up to age 25) with cancer are offered parking concessions and details of the financial value of these
 - c. whether young people (17-25) with cancer are offered free parking/parking exemptions
 - d. whether young people (17-25) with cancer are offered parking concessions and details of the financial value of these
 - e. whether any free parking/parking exemptions or concessions apply to inpatient/active treatment visits, visits to attend follow-up appointments (i.e. not undergoing active treatment), or both
4. If yes to any items in point 3, how many parents and/or carers of children and young people (up to age 25) with cancer and/or young people (17-25) with cancer have been offered free parking/parking exemptions or concessions, provided per category (free parking/exemption, concession);
 - a. per financial year since 2017 (2017/18, 2018/19, 2019/20, 2020/21, 2021/22, and 2022/23 to date)
 - b. per hospital site within the Trust
5. Details of how the Trust shares, communicates and displays information about free parking/parking exemptions and/or concessions, their eligibility, how to access them and their financial value
6. Confirmation whether car parking within the Trust is owned and managed by the Trust or is owned and managed by a private company, and if so what company
7. Details of how many complaints the Trust has received from parents and/or carers of children and young people (up to age 25) with cancer and/or young people (17-25) with cancer regarding car parking charges or regarding the information the Trust provides about car parking charges;
 - a. per financial year since 2017 (2017/18, 2018/19, 2019/20, 2020/21, 2021/22, and 2022/23 to date)
 - b. per hospital site within the NHS Trust or NHS Foundation Trust

8. Details of any other travel-related support provided by the Trust which is available to parents and/or carers of children and young people (up to age 25) with cancer and/or young people with cancer, including;
- how children and young people and their parents or carers are informed of the support that is available to them
 - how the support is accessed/applied for
 - the financial value of the support and whether this is provided up-front or requires a claim to be paid back to the recipient
 - the duration of the support and type of care this applies to (e.g. inpatient/active treatment, follow-up/outpatient etc.)

I have considered your request and have set out the Trust's response below:

1. Please see the accompanying document.

2. County Hospital

- 0 minutes Free
 - Up to 1 hour £3.50
 - Up to 2 hours £5.00
 - Up to 3 hours £6.00
 - Up to 4 hours £7.00
 - Up to 5 hours £8.00
 - Up to 9 hours £12.00
 - Up to 24 hours £15.00
- Charges apply 24 hours.

Community Hospitals

- 15 minutes free parking
- Up to 1 hour £1.50
- Up to 2 hours £2
- Up to 3 hours £3
- Up to 4 hours £4
- Over 4 hours £5

3. We comply with all mandatory requirements, the groups referred to above fall under either Children's Ward or MRU both of those offer free parking and are at the County Hospital.

4. We do not record this data, therefore there is no recorded information held to answer this under the Freedom of Information Act 2000.

5. This can be seen at [How to find us and parking \(wyvalley.nhs.uk\)](http://www.wyvalley.nhs.uk) on our website.

6. County Hospital - Mercia / CP Plus under the terms of the PFI contract
Community - Trust owned and managed

7. None.

8. Only what has already been supplied, either Children's Ward exemptions/concessions or the parking system that MRU operate with their car park and manage.

Please note that a record of previous Trust FOI responses is now available to consult online by visiting:

<https://www.wyvalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns my contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact me and I will arrange this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113 Web site: www.ico.gov.uk

Yours sincerely,

Freedom of Information Coordinator

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm