

### INFORMATION REQUEST FOI2022/458

23 January 2023

### Thank you for your Freedom of Information request. I have considered your request and have set out the Trust's response below:

Please find questions below in relation to the Risk Management System FOI.

What Risk Management System does your organisation use?	RLDatix		
What modules does your organisation have access to?	<ul style="list-style-type: none"> <li>Incidents</li> <li>Complaints</li> <li>Risk Register</li> <li>Claims</li> <li>Safety Alerts</li> <li>Actions</li> <li>Dashboards</li> <li>Contacts</li> <li>Distribution lists</li> <li>Medication</li> <li>Payment</li> </ul>		
Approx. how many end users/super users (e.g., investigators/handlers) do you have?	Approximately 700 end users		
Are you considering changing provider within the next year – if yes why?	The Trust will be migrating to a new system over the next 12 weeks.		
What annual costs have been paid for your Risk Management System for the following years.	FY 20/21	FY 21/22	FY22/23
	£45,096.20	£46,449.10	£47,842.58
Has your organisation completed the configuration within your incident system for the LFPSE?	As we are moving systems/ provider, this is still in the implementation stage.		
Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?	Due to moving systems/ provider around 1 <sup>st</sup> April we will be opting to extend until later in the year.		

Yours sincerely,  
Freedom of Information Coordinator

**Please note that a record of previous Trust FOI responses is now available to consult online by visiting:**  
<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

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If you have queries or any concerns my contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact me and I will arrange this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Information Commissioner's Office, Wycliffe House,  
Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone: 0303 123 1113  
Web site: [www.ico.gov.uk](http://www.ico.gov.uk)

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Glen Burley, Chief Executive

Russell Hardy, Chairman